# Exhibitor Tool Kit

Dear **Exhibitor,**

We look forward to welcoming **Travel & Adventure 2027** to Javits Center.

We are pleased to announce our **NEW** Javits Service Portal, an online ordering system that allows you to place your **electrical, technology, and plumbing** orders based on your specific needs — no forms required.

The **Advance Rate** will only be valid for orders placed by **January 8, 2027.** Orders are to be placed via our Javits Service Portal.

Please refer to the USEFUL TOOLS section below for work rules and additional resources. If you have any questions about placing an order, please contact our **Exhibitor Solutions Team** at services@javitscenter.com or call us Monday – Friday 9am-5pm (ET) at 877.452.8487 or 212.216.2319.

## Placing An Order For Multiple Booths

**If you are placing an order for multiple booths, please note that YOU MUST SUBMIT A SEPERATE ORDER FOR EACH BOOTH.**

For step-by-step guidance, please refer to this quick video tutorial. If you need additional assistance, don't hesitate to call us directly at 212-216-2319, Monday through Friday, 9:00 a.m. – 5:00 p.m. EST.

# Available Technology Services

**Wired Internet Connectivity:** Dedicated bandwidth for each “managed service,” with options up to 1Gbps.

**High-Density Wireless Network (Wi-Fi):** Covers the entire building, supporting up to 130,000 devices. Please note, for business-critical tasks (e.g., product demos), wired internet is highly recommended to avoid signal interference. Wi-Fi is ordered per device, and you'll receive a username, password, and instructions via email from techs@javitscenter.com.

- **For PCI-compliant Wi-Fi (supporting POS/credit card terminals), please contact our Technology Team on-site. For POS Wi-Fi setup instructions, click here.**

**Exhibitor Business Grade Packages:** Bundled packages offering more bandwidth for wired internet at a lower cost are available. Note: Outside wireless routers cannot be connected to this.

**Neutral Host Distributed Antenna System:** Delivering cell phone coverage from all major networks.

Please contact our Technology Team at **212-216-5432** or technology@javitscenter.com for assistance to ensure you are ordering the right services for your needs.

# Useful Tools

- Work Rule - Exhibit Building. **Click here**
- Javits Lights. **Click here**
- Javits Catalog. **Click here**
- Booth Diagram Template. **Click here**
- POS Wi-Fi set up instructions. **Click here**