

On-Site Wireless Services

Long Beach Convention Center offers onsite wireless services. Free Wi-Fi is available in the common areas, and meeting rooms. Premium onsite Wi-Fi is broadcast throughout the facility.

Premium On-Site Wi-Fi

Internet access is available on one unique device, per purchase.



5mb Internet (1 user license)

- 1 Day - \$49.99
- 2 Day - \$89.98 (10% discount from base rate)
- 3 Day - \$127.48 (15% discount from base rate)

10 mb Internet (1 user license)

- 1 Day - \$69.99
- 2 Day - \$125.98 (10% discount from base rate)
- 3 Day - \$178.48 (15% discount from base rate)

How to Connect

To connect to Premium Onsite WiFi start by opening your list of Wi-Fi networks and select "LongBeachWiFi." A splash page will open. When the splash page opens, select paid services. You will then be able to select your service bandwidth and your service duration. From there, you will enter a receipt email and continue by clicking the payment button. Once payment is completed, you will be connected.

***Be sure you are purchasing this on the device that needs internet, as this is not an interchangeable service. If you need service on more than 1 device, it will need to be purchased on each device individually.**

Free Wi-Fi



Free Internet (1 user license)

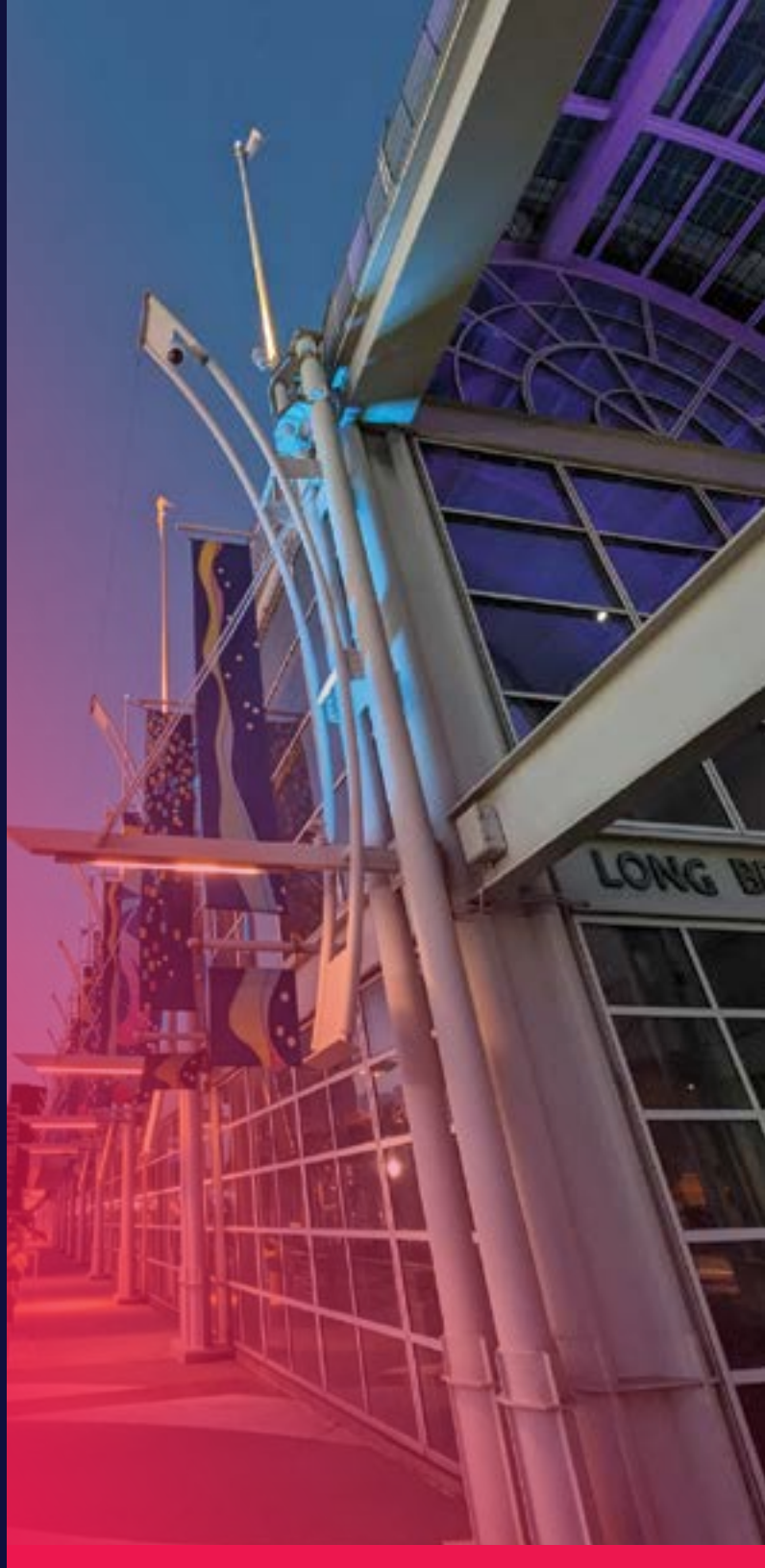
- 1 Day- 1.5 Mbps Free

How to Connect

To connect to free Wi-Fi start by opening your list of Wi-Fi networks on the device and select "LongBeachFreeWiFi." A splash page will open, and you will be prompted to enter a valid email address. Once entered, hit the connect button and your device will be connected to the Wi-Fi.

For questions regarding on-site wireless services, please call the Long Beach Convention Center at (562) 499-7710. To order any other services we provide, please go to www.longbeachcc.com/planners/





THE BOLDYN ADVANTAGE

Boldyn Networks builds advanced, shared network infrastructure to deliver consistent coverage and capacity for every guest and application – while reducing energy costs and emissions. Our reliable, high-speed and low-latency solutions offer best-in-class networking experiences, while our national Network Operations Center (NOC) monitors network performance 24/7/365 to ensure always-on connectivity.

To learn more visit [**boldyn.com**](https://boldyn.com)



Exhibitor Ordering Guide: **Communication Services**





NETWORKS MONITORED 24/7/365 FOR ALWAYS-ON CONNECTIVITY

First-class customer service

We understand there are a lot of moving parts when planning to exhibit at a convention, and our mission is to make this process as easy as possible.

Leading up to your event, our customer service team will work with you to ensure all the required information needed to install services is collected prior to your arrival. These items include; verifying your order, providing all pertinent IP and wireless information, collecting a floor plan, advanced payment, and confirmation of all required signatures.

Our goal is to make our team as accessible as possible. All our events are staffed with local team members for you to utilize, helping ensure network reliability and the delivery of the services you need. During move-in and show days, our team is available to assist you with your ordered services.

Knowledgeable technical support

Our experienced technicians are readily available to perform troubleshooting, installation of additional services, relocations and much more. Our team will be available throughout the entire event to provide you with the show experience you expect.

Redundancy of equipment

We always have spares on-hand and are network ready. Boldyn Networks (Boldyn) keeps network switches and wireless access points on-hand and connected to the network. If a piece of equipment fails, we will replace it immediately with little to no downtime.

24/7 Network monitoring

All ports on the network are polled every minute for network stability. Certified network engineers are on staff in our Network Operations Center during event hours and on call 24/7.



OPTIONS TAILORED TO YOUR NEEDS

Boldyn is the exclusive provider of communication services at the Long Beach Convention & Entertainment Center.



- Premium personal wireless access point service
- Standard personal wireless access point service



- Dedicated wired internet service
- Light wired internet service



- Standard telephone voice service





PREMIUM PERSONAL WIRELESS ACCESS POINT SERVICE



UP TO 50 Mbps PER DEVICE
UNLIMITED DEVICES

Top-tier service. Maximum bandwidth and customizations. Seamless product demos. Fast remote connections. Superior video streaming.

Details

- Up to 50 Mbps per device on unlimited devices
- Customizable options configured to the unique needs of your demo
- Broadcast on 5 GHz frequency
- Custom network name or SSID and custom password
- One access point. Booths larger than 30x30 will require additional access points.

Rates	Early Bird Rate Ordered 21 or more days prior to move-in	Last Call Rate Ordered 20 or fewer days prior to move-in
UP TO 50 Mbps	\$39,050	\$46,860
UP TO 40 Mbps	\$31,550	\$37,860
UP TO 30 Mbps	\$24,200	\$29,040
UP TO 20 Mbps	\$16,600	\$19,920
UP TO 10 Mbps	\$8,800	\$10,560
Add. Access Point Rental	\$350	\$400

**Order online at LongBeachCC.com/Planners
or contact: Request@LongBeachCC.com**



STANDARD PERSONAL WIRELESS ACCESS POINT SERVICE



UP TO 5 Mbps PER DEVICE
10-40 DEVICES

Simple and secure connectivity.
Check emails. Browse the web. Process payments. Present light web demos.

Details

- Up to 5 Mbps per device. Reliable basic connection; not for streaming
- Custom network name or SSID and one custom password
- Broadcasts on 5 Ghz frequency
- Includes 1 access point. Booths larger than 30x30 will require additional access points.

Rates

Early Bird Rate

Ordered 21 or more days prior to move-in

Last Call Rate

Ordered 20 or fewer days prior to move-in

UP TO 40 Devices	\$6,762	\$8,114
UP TO 20 Devices	\$4,133	\$4,916
UP TO 10 Devices	\$2,339	\$2,807
Add. Access Point Rental	\$350	\$400

**Order online at LongBeachCC.com/Planners
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DEDICATED WIRED INTERNET SERVICE

Connectivity for individual booths. Wi-Fi. Light web browsing. Checking email. Web casting. HD Streaming. Gaming. Point-to-point connectivity.

Details

- Custom network for routers and servers. Wireless and hardline routers permitted
- Dedicated service, meaning reliable, secure internet that's not subject to speed variability
- Dynamic Addresses (DHCP) plug and play automatically enabled for simplicity. Public routable or static IP addresses available upon request (Custom Engineering Fee will apply).
- To connect multiple devices to this service, a switch, patch cables, and labor are required. Please note bandwidth between all connected devices is shared.
- Includes 1 network drop (ethernet cable with RJ45 hardline connection) with VLAN for enhanced security, simplicity, and traffic efficiency
- Higher speeds available for purchase

Rates

Early Bird Rate

Ordered 21 or more days prior to move-in

Last Call Rate

Ordered 20 or fewer days prior to move-in

UP TO 40 Mbps	\$19,250	\$24,060
UP TO 20 Mbps	\$11,700	\$14,630
UP TO 15 Mbps	\$7,850	\$9,810
UP TO 10 Mbps	\$5,900	\$7,375
UP TO 5 Mbps	\$3,495	\$4,370

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LIGHT WIRED INTERNET SERVICE



UP TO 3 Mbps PER DEVICE
1-10 DEVICES

Light internet usage. Web browsing. Email.

Details

- Basic connection shared with other customers at facility. Up to 3 Mbps per device. Not compatible with streaming
- Includes 1 network drop (ethernet cable with hardline connection)
- Up to 9 additional private IPs (connected devices) may be purchased separately.
- To connect multiple devices to this service, a switch rental, patch cables, and floor work are required (see Misc. Services page)
- DHC protocol automatically assigns private IP addresses to all devices. Translation: Instant plug and play for each device
- Routers not permitted and will not work

Rates

Early Bird Rate

Ordered 21 days or more prior to move-in

Last Call Rate

Ordered 20 days or fewer prior to move-in

Light Wired Internet	\$895	\$1,140
Additional Private IP's (Connected Devices)	\$150	\$150

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STANDARD TELEPHONE VOICE SERVICE



SINGLE, MULTI, & POLYCOM

Crystal clear connections for single line, multi-line, and conference calls.

Details

- Best used for visitor check-in, conference calls, and credit card processing machines
- Includes 1 phone and 1 cable
- Multi-line telephones include 1 main number and 1 rollover line
- Polycom speakerphones require power source; Electrical services may need to be ordered separately
- Domestic long distance included. International calling billed separately

Rates

	Early Bird Rate Ordered 21 days or more prior to move-in	Last Call Rate Ordered 20 days or fewer prior to move-in
Polycom Speaker Phone	\$465	\$575
Multi-Line Telephone	\$415	\$520
Single Line Telephone With or without device	\$275	\$345

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or contact: Request@LongBeachCC.com**



MISCELLANEOUS SERVICES

Rates	Early Bird Rate Ordered 21 days or more prior to move-in	Last Call Rate Ordered 20 days or fewer prior to move-in
Custom Network Services Enabling peer to peer sharing, any other special configurations. Per hour	\$300	\$350
Additional IP's	\$150	\$150
Additional Network Drops With RJ45 hardline connection	\$795	\$795
Patch Cable Up to 50ft - Cat5e	\$25	\$35
Switch Rental Up to 24 ports	\$120	\$150
Labor/Floor Work/Relocation Fee Floor work-4 patch cables per 1 hour	\$125	\$125
VLAN	\$995	\$995
Additional SSID and password	\$995	\$995
Lost or damaged equipment fee (phones, switches)	\$250	\$250
Splash Page 1-hour minimum	\$250/hr	\$250/hr

Additional fees will apply for services extended outdoors.

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FAQ's

Does Boldyn provide complimentary Wi-Fi?

Yes! Boldyn provides complimentary Wi-Fi in most designated public areas of the facility, such as the concourse lobbies and food courts. Check with your specific venue for locations. This service is made available to the 1.6 million people who visit the convention center every year. There is no requirement to purchase a Boldyn service in order to take advantage of the complimentary Wi-Fi.

Why is there no complimentary Wi-Fi in the exhibit halls?

Exhibit halls are not public areas since this space is typically licensed to a company, government agency, or trade association for a private event. The space license agreement governs the availability of a range of services for the event and the license may or may not call for complimentary Wi-Fi services.

Do you offer early bird rates?

Orders received along with payment by the early-bird deadline date will receive our early incentive pricing.

Will my personal hotspot (Mi-Fi) work in your building?

Yes. However, the capability of your personal mobile hotspot is limited by your carrier's spectrum and internet bandwidth. Cellular carrier signals penetrate into a facility either from a nearby cellular tower or via an in-building Distributed Antenna System (DAS). This signal comes from a shared cellular network, so service may be disrupted or become unreliable due to user density and demand on the carrier's network.

In all cases, you have the option to take advantage of the complimentary Wi-Fi throughout the public areas, or you can purchase an upgraded package based on your service requirements.

How much bandwidth do I need?

To identify how much bandwidth you require, please reach out to a technical representative in your organization and review your program specifications listed with any demonstrations or downloads you plan to run.